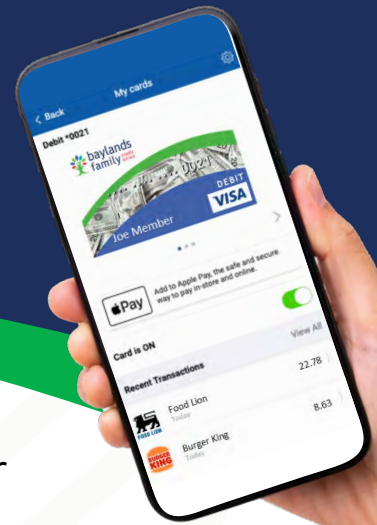


CARD CONTROL

Best Practices

Use your mobile devices as the primary source to receive push notifications and enable location alerts and controls for optimal performance with the App.



A FEW TIPS TO ENSURE THE BEST APP PERFORMANCE:



Be sure your device is running the most current iOS or Android version. If you do not have your smartphone operating system set to Auto Update, you can access your phone settings to see if an update is waiting to be downloaded.



Be sure your device is running the latest version of the Baylands FCU App. If you do not have your smartphone set to automatically update Apps, you can log onto the Apple Store or Google Play to see if an update is waiting.



Be sure your device location services are turned on. To utilize **CARD CONTROL** location-based Control Preferences or Alert Preferences, you should:

- Access your smartphone settings to turn on Location Services
- Access your App Permissions to turn Location Services on for the Baylands FCU App.



Be sure your device is set to receive transaction alert notifications. If you want to receive transaction alert notifications, you should:

- Access your smartphone Notification settings to set additional preferences for notifications.
- Access your App Permissions to allow Notifications for the Baylands FCU App.



For additional assistance or questions related to **CARD CONTROL**, please contact us at 804-843-2520 or visit a local branch to speak with a Member Service Representative.

